

2024

EDyP-Service Survey Results

EDyP-Service

Summary 2024

- 48 different collaborators/clients
- Survey response rate: 44%
- Global satisfaction: 3.81/4★

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Survey Results 2024

Question 1

What types of service did you request?

Collaborative	81.0 %
Non-collaborative	19.0 %

Question 2

Do the types of analysis we offer match your proteomic needs?

Yes	100 %
No.	0 %

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Survey Results 2024


Question 3

Are you satisfied with the documents received during your analysis request?

Analysis Request file	3.76/4
Excel results file	3.76/4
Results report or mail	3.76/4

Questions 4 & 5

In general, are you satisfied with the service provided by EDyP?

3.81/4 

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Survey Results 2024

Question 6

Where is your lab?

IRIG (Interdisciplinary Research Institute of Grenoble)	38.1 %
Auvergne-Rhône-Alpes region	28.6 %
France	23.8 %
Other countries	9.5 %

Question 7

How did you hear about the EDyP-service platform?

You are member of IRIG	33.3 %
EDyP website	4.8 %
ProFI website	0 %
You don't know anymore because you are a regular customer	28.6 %
Other	33.3 %

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Survey Results 2024

Question 8

Do you plan to use the EDyP-Service platform in future?

Yes	95.2 %
No	0 %
No opinion	4.8 %

Question 9

Would you recommend our services to other people who need proteomic analyses?

Yes	100 %
No	0 %
No opinion	0 %