



2023

# EDyP-Service Survey Results

EDyP-Service

# Summary 2023

- 52 different collaborators/clients
- Survey response rate: 41%
- Global satisfaction: 3.88/4★

## EDyP-Service

## Survey Results 2023

### Question 1

#### What types of service did you request?

Collaborative	77.8 %
Non-collaborative	22.2 %

### Question 2

#### Do the types of analysis we offer match your proteomic needs?

Yes	100 %
No.	0 %

## EDyP-Service

## Survey Results 2023

### Question 3

#### Are you satisfied with the documents received during your analysis request?

Analysis Request file	3.88/4
Excel results file	3.76/4
Results report or mail	3.82/4

### Questions 4 & 5

#### In general, are you satisfied with the service provided by EDyP?

3.88/4 

## EDyP-Service

## Survey Results 2023

### Question 6

#### Where is your lab?

IRIG (Interdisciplinary Research Institute of Grenoble)	23.5 %
Auvergne-Rhône-Alpes region	58.8 %
France	5.9 %
Other countries	11.8 %

### Question 7

#### How did you hear about the EDyP-service platform?

You are member of IRIG	23.5 %
EDyP website	5.9 %
ProFI website	0 %
You don't know anymore because you are a regular customer	17.7 %
Other	52.9 %

## EDyP-Service

## Survey Results 2023

### Question 8

**Do you plan to use the EDyP-Service platform in future?**

Yes	100 %
No	0 %

### Question 9

**Would you recommend our services to other people who need proteomic analyses?**

Yes	100 %
No	0 %