



2022

EDyP-Service Survey Results

EDyP-Service

Summary 2022

- 57 different collaborators/clients
- Survey response rate : 40%
- Global satisfaction : 4/4★

EDyP-Service

Survey Results 2022

Question 1

What types of service did you request?

Collaborative	88.9 %
Non-collaborative	11.1 %

Question 2

Do the types of analysis we offer match your proteomic needs?

Yes	100 %
No.	0 %

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Survey Results 2022

Question 3

Are you satisfied with the documents received during your analysis request?

Analysis Request file	3.94/4
Excel results file	3.89/4
Results report or mail	3.94/4

Questions 4 & 5

In general, are you satisfied with the service provided by EDyP?

4/4 

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Survey Results 2022

Question 6

Where is your lab?

IRIG (Interdisciplinary Research Institute of Grenoble)	44.4 %
Auvergne-Rhône-Alpes region	33.3 %
France	16.7 %
Other countries	5.6 %

Question 7

How did you hear about the EDyP-service platform?

You are member of IRIG	33.3 %
EDyP website	16.7 %
ProFI website	0 %
You don't know anymore because you are a regular customer	39.9 %
Other	11.1 %

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Survey Results 2022

Question 8

Do you plan to use the EDyP-Service platform in future?

Yes	100 %
No	0 %

Question 9

Would you recommend our services to other people who need proteomic analyses?

Yes	100 %
No	0 %